



AMANNGIRRBACH

## DENTAL TECHNICIAN CAD/CAM HELPDESK (F/M)

Based in Singapore

ỨNG VIÊN VỚI SỰ CAM KẾT CAO SẴN SÀNG ĐẢM NHIỆM VỚI NHỮNG DỰ ÁN ĐẦY THÁCH THỨC VÀ LÀM VIỆC TÍCH CỰC, CƯỜNG ĐỘ CAO.

CHÚNG TÔI MONG NHẬN ĐƯỢC HỒ SƠ VÀ ĐƠN XIN VIỆC CỦA BẠN.

### REQUIREMENTS

- Education as a dental technician / dental auxillary
- A high level of knowledge and competency with use of computers (hardware and software) and confidence in working with Microsoft Office
- Fluent knowledge in English and Vietnamese is required
- Strong service focus with the ability to work with multi-cultural clients
- Conflict resolution skills

### RESPONSIBILITIES

- Provide 1st level support and assistance via remote access (telephone, PC) to CAD/CAM users on software and hardware matters
- Record customer concerns and create knowledge data base
- Feedback on the continuous process improvement (CPI)

As one of the technologically innovative and advanced market leaders within the CAD/CAM industry, we are able to offer you a challenging and rewarding career.

Attractive remuneration and the services / benefits of an internationally growing and successful company. Take the chance to be part of a dynamic and multi-cultural team and experience our versatile (personal) development opportunities.

Speculative applications  
are always welcome

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